



A Resilient Greenhithe

Connected and Emergency Ready

**Learn what to do before, during and after
an emergency to stay safe and recover.**

Introduction and Purpose

The Greenhithe Emergency Resilience Group is made up of leaders from the local Fire and Emergency Service, Community Trust, Residents Association and Primary School. This resource describes the community of Greenhithe, the possible hazards we could face, the resources the community may have to respond and what is important to the community when recovering.

The aim is to help Greenhithe residents be better prepared to coordinate and manage the hazards and to take independent action to look after each other to recover quickly and effectively.

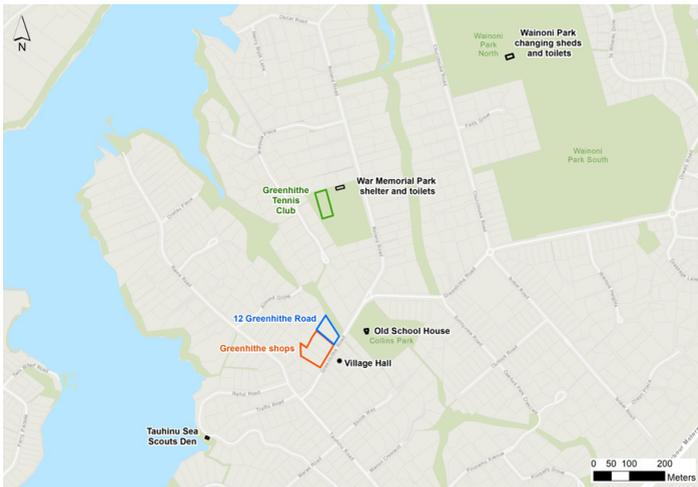
*“Naku te rourou nau te
rourou ka ora ai te iwi”*

With your basket and my basket, the people will live.

Community-led Centres

These are potential community-led emergency centres which could be safe assembly points. They have toilets and kitchens. They are listed in order of priority, depending on where the emergency is and whether buildings are damaged.

- Greenhithe Village Hall at 7 Greenhithe Road
- Greenhithe Tennis Club at 10 Roland Rd
- No.12 Greenhithe Road
- Old School House in Collins Park
- Tauhinu Sea Scouts Den on Rahui Road



These are not formal evacuation centres but they can be used as a community meeting place to provide information and support, including the distribution of resources. Other centres could be established as needed.

There is also the Greenhithe shops (cooking and food storage), Greenhithe War Memorial toilets and changing sheds (shelter, toilets), and Wainoni Park changing sheds (toilets).

These centres do not fall under the direction of Auckland Emergency Management, although they may assist and coordinate with Civil Defence Centres.

Key Risks

Identified key risks for Greenhithe. These hazards and their impacts can happen anywhere, anytime, without warning and disrupt our lives, damage property and cause serious harm. The first five are the most likely. The links provide practical information on preparation and recovery.

Pandemic

<https://www.aucklandemergencymanagement.org.nz/hazards/pandemics>

Home and Bush Fires

<https://fireandemergency.nz/at-home/your-community-responsibility/>

Power outages

<https://www.aucklandemergencymanagement.org.nz/hazards/lifeline-utility-failures>

Severe weather event (Super storms)

<https://www.aucklandemergencymanagement.org.nz/hazards/severe-weather-and-storms>

Loss of water supply

<https://www.aucklandemergencymanagement.org.nz/hazards/lifeline-utility-failures>

Floods/Coastal Inundation

<https://www.aucklandemergencymanagement.org.nz/hazards/floods>

Aircraft accident

HazChem storage

<https://www.aucklandemergencymanagement.org.nz/hazards/other-hazards>

Volcanic eruption

<https://www.aucklandemergencymanagement.org.nz/hazards/volcanoes>

Earthquake

<https://www.aucklandemergencymanagement.org.nz/hazards/earthquakes>

It is best to allow schools to continue to function as schools. We will endeavour to keep the Greenhithe Medical Centre operational.

Emergency Response

During an emergency, the first responders are Fire, Police and St Johns Ambulance staff, who are highly trained to respond in an emergency.



There is a detailed First Responder and Emergency Management Action Plan for Greenhithe. It has standard operating procedures and agreement on how Auckland Emergency Management and first responder agencies will work together during an emergency.

It includes planning for evacuation, welfare and enhanced alerting systems in response to flooding risks.



Community Response

After a significant widespread emergency Greenhithe Community will need to organise itself, communicate and help each other.

The existing Neighbourhood Support Street Contact system is a useful communication tool. If there is no power or telecommunications each Street Contact (or their delegate) will be asked to go to the Village Hall to receive instructions to take back to their individual street members.

Each household will be asked to check the neighbours on each side and back. The Street Contact (or their delegate) will be asked to check that the vulnerable people in their street are safe. If a household is safe and in no need of help, they will be asked to tie a green object of their choice to their letterbox.



For more information about all aspects of preparing for an emergency, please see the Auckland Emergency Management website below. Don't wait until an emergency! Be familiar with this now.

<https://www.aucklandemergencymanagement.org.nz/auckland-emergency-management/about-us>

Get Informed

Alerts and warnings are issued to inform you about an emergency and to take a specific action, for example, 'seek further information' or 'evacuate'. There are different ways that alerts, and warnings can be received:

Red Cross Hazards App

gives alerts and has helpful information on what to do before, during and after an emergency

Emergency texts and emails

Sign up with Auckland Emergency Management through aem.org.nz

Warning from other people

e.g. Neighbourhood Support network, phone contact trees

Emergency Mobile Alerts

These are messages about emergencies sent by authorised emergency agencies to mobile phones

Radio and television

If the power is cut a solar, battery powered radio or car radio can provide the latest news. In an emergency tune to one the below radio stations

- National Radio 756 AM or 101.4 FM
- Newstalk ZB 1080 AM or 89.4 FM
- The Hits 97.4 FM
- Magic Talk 702 AM or Magic Music 100.6 FM
- More FM 91.8 FM
- Coast 98.2 FM

Other radio frequencies can be found here:

https://en.wikipedia.org/wiki/List_of_radio_stations_in_Auckland

Websites and Social Media

See www.greenhithecommunitytrust.org.nz for local updates. (Translation options available)

Follow the Greenhithe Community Facebook pages

- <https://www.facebook.com/groups/Greenhithecommunitygroup/>
- <https://www.facebook.com/GreenhitheFire/>

See Auckland Emergency Management's website with latest information on widespread emergencies

- <https://www.aucklandemergencymanagement.org.nz/>

Join Auckland Emergency Management's Facebook and Twitter to get the latest information

- <https://www.facebook.com/aklcDEM/>
- <https://twitter.com/aucklandcdem?lang=en>

For information about specific hazards in your area check out Auckland Emergency Management's hazards viewer

<https://www.aucklandemergencymanagement.org.nz>

Click top-right menu then click 'Auckland's Hazard Viewer' under 'Useful Information' heading

MetService website provides weather data for all of New Zealand together with a rain radar image

www.metservice.com

Personal Resilience

To prepare for Greenhithe's key risks:

- **Create a household plan** – Consider your unique living arrangements. <https://getready.govt.nz/prepared/household/>
- **Remember your pets!** If evacuating, label travel boxes with contact details, take leads, muzzles, vaccination records with you.
- **Know your safe evacuation routes from a fire, tsunami or flood.** Practise these with family, friends, and neighbours. Be aware of slips, fallen trees and power lines that may cut you off.
- **Organise alternative places to stay with family, friends or neighbours** if you can't get home or need to evacuate.
- **Make sure your home and workplace is safe.** Have adequate insurance cover for your home and contents.
- **Meet your neighbours** and get involved with your community.
- **Try camping at home.** Your home is already full of emergency items disguised as everyday things that could help you cook, toilet and get warm if power and water was cut off. You need 3 litres of water per person per day. Other emergency items can be improvised or shared with others.
- **Have a getaway kit ready**
 - torches and batteries, radio with batteries, hand sanitiser, cash, copies of important documents and photo id
 - Walking shoes, warm clothes, raincoat, hat
 - First aid kit, paracetamol, prescription medicine
 - Water and snack food
- **Discover what hazard risks you have** at home and work by typing the address into the Hazard Viewer on the aem.org.nz website
- **People with disability** such as impaired vision, hearing or communication challenges have additional needs
- **If it is safe to remain at home, then do so!**

You are more ready than you think

Being neighbourly creates a resilient Greenhithe

There are many things that contribute to a strong and resilient Greenhithe. Together we know we can creatively solve problems that arise with emergencies and help each other.

We are safe and empowered

Everyone takes responsibility to be prepared, be informed and help each other during an emergency to get back on their feet.

Know who has useful equipment and skills to share – it might be you.

We are connected and prepared

Know at least four neighbours – one each side, one across the street and one behind.

Join your Neighbourhood Support street group through the Greenhithe Community Trust website. Know who your Street Contact is. Receive the emailed monthly News.

Consider joining your local Greenhithe Fire Brigade.

Consider doing a community first aid course.

Join the local social media pages:

- Greenhithe Community Facebook Group
- Your local street's Facebook page
- Greenhithe Fire Brigade Facebook page
- Greenhithe Residents Association Facebook page and website

We are democratic and engaged

Have your say through the Greenhithe Residents Association and Upper Harbour Local Board.

Participate in Greenhithe Community Trust or other activities. Join a local interest group.

We are inclusive

Greenhithe Community is culturally rich, strong and vibrant.

Celebrate at community events like The Lantern Festival, Market Days, Pink High Tea, street BBQs, the Spring Carnival. Find out about these on the monthly Neighbourhood Support emailed news or <http://greenhithecommunitytrust.org.nz/news-events/>

Always provide translations.

We care about our natural environment and sustainability

Be waste and water wise. Compost waste.

Follow the dog rules to protect wildlife.

Put a bell on cats and keep them in at night.

Reduce environmental damage and fire risk by tackling invasive weeds.

Join your local Pest Free Greenhithe group. Sign up to the monthly local Eco News. <http://greenhithecommunitytrust.org.nz/ecology/>

We have a dynamic and diverse local economy

Support our local businesses and the community places especially when times are tough.

Recovery

Greenhithe people look after each other

Together we will work to bring about immediate, medium – and long-term holistic recovery.

The Greenhithe community has requested that consideration is given during a recovery to prioritising the restoration of the below assets, if possible.

- The central village including the medical centre, fire station and local businesses
- The primary school
- The community meeting places including the Village Hall and St Michaels Church
- The parks including War Memorial Park, Wainoni Park and Collins Park

The **Greenhithe Village Hall** has been nominated as the priority community gathering point to be recovered first where possible.

The community will be encouraged to **support local businesses** so that this helps their recovery too.

Medical Emergencies

Call 111 for Ambulance.

Call the Greenhithe Medical Centre if during normal hours.

Check breathing and pulse. Start CPR if necessary.

Send for an AED defibrillator (located on fire station outside wall, primary school, tennis club).

Insurance Industry Emergency Response

All Insurance Council NZ (ICNZ) members have emergency response procedures in place. These procedures allow them to deal with the large numbers of claims that are expected after emergency events.

Their emergency response procedures include special call centres, teams of specially trained loss adjusters and technical advice from ICNZ.

If you need to make a claim on a policy your first response may be to contact your Insurer or your Insurance Broker for advice and support.

Depending on the extent of a major emergency then the special call centres established by the insurance industry may be the best first point to register a claim.

Tips for if something goes wrong

- **Make your property secure.**
- **If your home or business has been damaged, do whatever you need to do to secure the premises and make it safe and comfortable for your family or employees.**
- **Contact your broker or insurer as soon as you can. The sooner you do the sooner they can help. For example, they may be able to arrange quicker repairs or get you into temporary accommodation.**
- **Do what you can to minimise any damage like boarding up windows or removing water damaged property. Try not to throw anything away but if you have to, take photographs first.**
- **Photograph any damage or other evidence.**

Important Numbers

Call 111 for any risk to life or property
Call 105 for non-emergency Police matters
Auckland Council (09) 301 0101
Power Outage: 0508 832 867 or vector.co.nz/report

My Community Constable:

My Doctor:

My neighbourhood support street contact:

My dentist:

My vet:

My school:

My insurance contacts:

My immediate neighbours:

People who might need help:

How can I help:

To make sure your family, home
and business are protected
and emergency ready talk to
one of our local advisers:

ANDREW KERR

021 980 698

andrew.kerr@sharenz.com

SAM KERR

021 980 435

sam.kerr@sharenz.com



SHARE

insurance
investments
mortgages

0800 800 320 | 09 476 1670
C4-72 Apollo Drive, Mairangi Bay

Copies of Adviser Disclosure Statements
available on request and free of charge.

Advice Matters

ACKNOWLEDGEMENTS

Print/Edit:

Template: Auckland Council Emergency Management and Greenhithe Emergency Resilience Group
Images: Front page image - Steven Harrison from White Cloud Time Lapse, Greenhithe Fire Station Facebook